

TalkPerfect TP-DX-N Duplex Intercom

The Ampetronic TalkPerfect TP-DX-N is the control unit for a two-way voice enhancement system, with an integral Hearing Loop driver. Based on proven, reliable and patented technology, the full duplex system amplifies speech for both customer and staff whilst minimising background noise and actively reducing acoustic feedback.

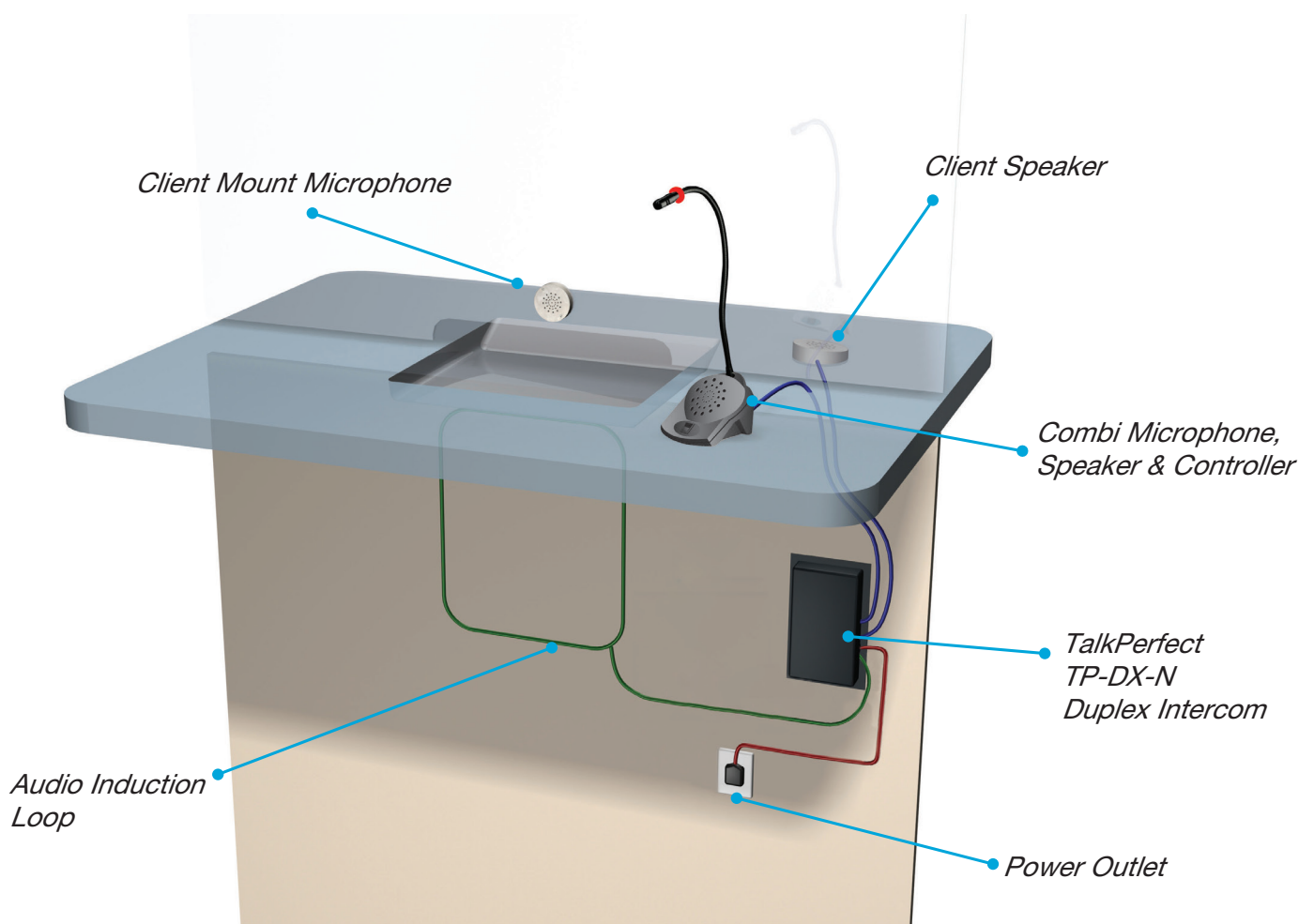


The TalkPerfect TP-DX-N system not only comprises a full duplex intercom system, reinforcing communications from staff to customer and customer to staff with high quality amplified sound, but is also simple to install, does not require an external computer or software to set up, and once installed it is designed to function without further intervention.

The TalkPerfect TP-DX-N contains signal processing for system stability and clarity of speech and is shipped pre-set, directly for use with minimum set up adjustment.

The Hearing Loop (or Audio Induction Loop System [AFILS]) driver will allow hearing assistance to be provided to customers as part of the installation when connected to suitable installed loop wiring (pre-formed counter loop coil included).

Through Screen Communications



Features & Benefits

For the user:

- Full duplex communication - allows natural conversation
- Patented technology - minimises acoustic feedback
- Proven reliability - low maintenance costs
- Noise cancelling microphones - high rejection to background noise
- Integrated hearing loop system - enabling connection with T-coil enabled devices e.g. hearing aids, cochlear implants

For the installer:

- Modular and compact - flexible to install and unobtrusive
- All connections are made on the rear panel of the control unit - simplifies and speeds installation
- Stainless Steel or RAL colour finish speaker PODs - complimentary to any decor or required aesthetic

and hand held receivers

- Independent volume controls for both channels - comfortable listening for staff and client
- Combined speaker, microphone & control model - easy to position and saves counter space *when installed with Combi Unit
- Red LED ring signal - attractive indication of system operation *when installed with Combi Unit

Applications

Ticket and service counters with fixed screens or physical security barriers including:

- Security reception desks
- Prison visitor desks
- Customer returns points
- Benefits agencies
- Banks & Post Offices
- Police stations
- High cash counters
- Petrol forecourts

Interfaces

- Client - Microphone/speaker connections
- Staff - Microphone/speaker connections
- Loop connection
- Control connection - for remote mute switch and LED

Installation Kit - TP-N-KIT1

Recommended for optimum audio clarity for both client and staff. This combination is the least likely to suffer from accidental microphone or speaker obstruction

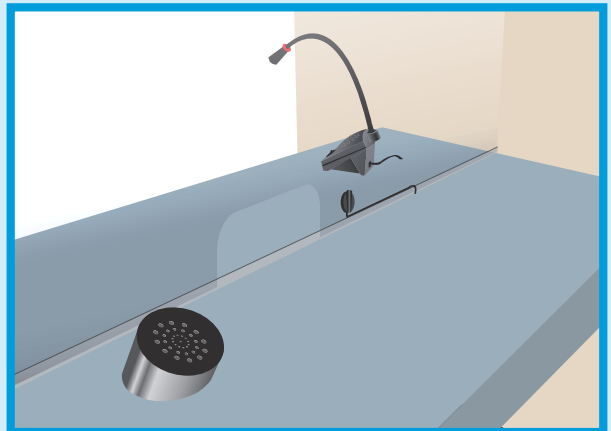
Client Side:

- 1 x POD Speaker
- 1 x Glass Mount Microphone

Staff Side:

- 1x Combi Microphone/Speaker Unit

All kits include a preformed hearing loop coil.



Installation Kit - TP-N-KIT3

Optional use of the POD microphone and POD speaker on the client side for aesthetic reasons.

Client Side:

- 1 x POD Speaker
- 1 x POD Microphone

Staff Side:

- 1 x Combi Microphone/Speaker Unit



Installation Kit - TP-N-KIT4

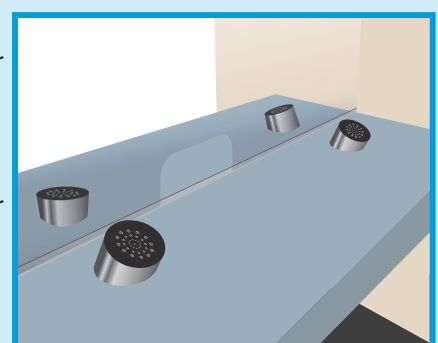
Optional use of the POD microphone / POD speaker on both client and staff sides for aesthetic reasons.

Client Side:

- 1 x POD Speaker
- 1 x POD Microphone

Staff Side:

- 1 x POD Speaker
- 1 x POD Microphone



TalkPerfect TP-DX-N Accessories

Combi Unit 400mm Gooseneck & LED *TP-CMB400LED*

- **Staff side Combi microphone and loudspeaker**

The standard unit comprises two elements. First, a rugged black plastic housing mounted on a separate desk mounted clip, which houses the staff loudspeaker and audio switch. Second a professional quality gooseneck microphone 400mm long with LED illumination to indicate audio operation.

Combi Unit Options: Subject to volumes, different lengths of gooseneck can be supplied, with or without LED illumination option. Other colours of housing can be provided in quantities of over 150 pieces.



POD Loudspeaker *TP-PDS*

- **For rugged vandal proof applications**
- **Client or staff side**
- **Applications with a horizontal mounting surface**

The loudspeaker is contained within a steel POD, angled to suit the typical application when mounted on the horizontal surface in front of the window. The POD is very robust in its design for mounting.



Glass Mount Microphone *TP-GMM*

- **For client side mounting by adhesive on the vertical panel or window**
- **Directional mounting for optimal audio quality**

The glass mount microphone is designed for installation at the base of a glass panel or similar vertical surface. The directional nature of the microphone is ideal for pickup of the client voice when installed at the base of the window. However the microphone must not be angled toward the client loudspeaker, which would cause increase pickup and feedback.



POD Microphone *TP-PDM*

- **Client or staff side, for rugged vandal proof application**

The POD microphone is in an identical enclosure to the loudspeaker POD. This is very robustly fixed to a horizontal surface and is therefore ideal for tough environments or where vandalism is a significant concern. The POD microphone also creates a symmetrical layout on the counter, with identical enclosures on each side. As with the loudspeaker POD, the microphone POD can be supplied in brushed stainless steel or painted, subject to volume requirements.



Other Options

Other Speakers: Other loudspeakers can be used with the TalkPerfect system, subject to matching to the amplifier and careful design in conjunction with microphone and installation design. Ampetronic can support the design and selection of loudspeakers where required.

Other Microphones: Other microphones can be used on the client side, however the performance of the microphone/speaker combination is critical to the system performance and should therefore be trialled in conjunction with Ampetronic.